

Navneel Nandran

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WORK EXPERIENCE

Legacy Supply Chain Services

Caledon, ON

Operations Supervisor

Jun 2022 - Jan 2024

- Led a dynamic team of 30+ employees, driving a remarkable 33% surge in productivity by enhancing efficiency and improving decision-making within the department.
- Designed and optimized an Excel-based forecasting tool that analyzed service-level data to predict incoming vendor cases with 95% accuracy, reducing reporting errors by 20%, enhancing data-driven decision-making, and streamlining case management workflows by 30%.
- Streamlined inventory compliance processes by standardizing administrative functions for receiving cases, resulting in a 30% reduction in processing time and improving overall efficiency across a 532,000 sq. ft. warehouse.

Team Leader

Jun 2021 - Jun 2022

- led and mentored a team of 15 warehouse staff on best practices for loading dock operations leading to a significant improvement in throughput capacity by 25%, successfully accommodating an increase of up to 50,000 cases received.
- Implemented a new enlisting system for paperwork and receiving protocols that decreased processing errors by 25%, resulting in improved accuracy for inventory management across a fleet of over 50+ trucks.
- Implemented innovative scheduling techniques to ensure compliance with project deadlines, leading to a significant improvement in accuracy levels from 85% to over 98% across all receiving processes.

SKILLS & INTERESTS

HTML, CSS, Sass, JavaScript, React, Node.js, MySQL, Express.js, Knex.js, Github, REST APIs, BEM,

Skills: Document Object Model (DOM), Flexbox, Axios, User Authentication, OAuth, Agile, Heroku, Warehouse Management Systems (Manhattan), Outlook, Excel, Word, Google Calendar, Slack, and Notion.

PROJECT EXPERIENCE

BrainStation Capstone

Toronto, ON

Software Engineer

Apr 2024 - Apr 2024

- Developed and launched PantryPal, a web-based meal prep app that cut food waste by 30%, saving users an average of \$50 per month on groceries.
- Designed and implemented a user-friendly interface, including a weekly dashboard and ongoing inventory list, to enhance user experience and streamline meal planning.
- Developed and launched a web application that streamlined meal planning and grocery tracking, reducing user food waste by 30%.

BrainStation Industry Hackathon

Toronto, ON

Software Engineer

Mar 2024 - Mar 2024

- Prospered in a 24-hour industry hackathon with Shopify, collaborating with a cross-functional team to design and implement innovative solutions aimed at improving merchant operations and customer experience.
- Engineered a chatbot that automated 85% of return requests, reducing refund processing time from 3 days to under 24 hours and increasing merchant efficiency.
- Collaborated with cross-functional teams to integrate AI-driven features into the chatbot, resulting in an automation rate of 75% for return inquiries and freeing up over 200 hours of customer service time per month.

EDUCATION

BrainStation

Toronto, ON

Diploma, Software Engineering

Graduation Date: Apr 2024