

# Navneel Nandran

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## WORK EXPERIENCE

### Legacy Supply Chain Services

Caledon, ON

Operations Supervisor

Jun 2022 - Jan 2024

- Led a dynamic team of 30+ employees, driving a remarkable 33% surge in productivity by enhancing efficiency and improving decision-making within the department.
- Designed and optimized an Excel-based forecasting tool that analyzed service-level data to predict incoming vendor cases with 95% accuracy, reducing reporting errors by 20%, enhancing data-driven decision-making, and streamlining case management workflows by 30%.
- Streamlined inventory compliance processes by standardizing administrative functions for receiving cases, resulting in a 30% reduction in processing time and improving overall efficiency across a 532,000 sq. ft. warehouse.

Team Leader

Jun 2021 - Jun 2022

- led and mentored a team of 15 warehouse staff on best practices for loading dock operations leading to a significant improvement in throughput capacity by 25%, successfully accommodating an increase of up to 50,000 cases received
- Implemented a new enlisting system for paperwork and receiving protocols that decreased processing errors by 25%, resulting in improved accuracy for inventory management across a fleet of over 50+ trucks.
- Implemented innovative scheduling techniques to ensure compliance with project deadlines, leading to a significant improvement in accuracy levels from 85% to over 98% across all receiving processes.

## SKILLS & INTERESTS

HTML, CSS, Sass, JavaScript, React, Node.js, MySQL, Express.js, Knex.js, Github, REST APIs, BEM,  
**Skills:** Document Object Model (DOM), Flexbox, Axios, User Authentication, OAuth, Agile, Heroku, Warehouse Management Systems (Manhattan), Outlook, Excel, Word, Google Calendar, Slack, and Notion.

## PROJECT EXPERIENCE

### BrainStation Capstone

Toronto, ON

Software Engineer

Apr 2024 - Apr 2024

- Developed and launched PantryPal, a web-based meal prep app that cut food waste by 30%, saving users an average of \$50 per month on groceries.
- Designed and implemented a user-friendly interface, including a weekly dashboard and ongoing inventory list, to enhance user experience and streamline meal planning.
- Developed and launched a web application that streamlined meal planning and grocery tracking, reducing user food waste by 30%.

### BrainStation Industry Hackathon

Toronto, ON

Software Engineer

Mar 2024 - Mar 2024

- Prospered in a 24-hour industry hackathon with Shopify, collaborating with a cross-functional team to design and implement innovative solutions aimed at improving merchant operations and customer experience.
- Engineered a chatbot that automated 85% of return requests, reducing refund processing time from 3 days to under 24 hours and increasing merchant efficiency.
- Collaborated with cross-functional teams to integrate AI-driven features into the chatbot, resulting in an automation rate of 75% for return inquiries and freeing up over 200 hours of customer service time per month.

## EDUCATION

### BrainStation

Toronto, ON

Diploma, Software Engineering

Graduation Date: Apr 2024